

# READING OFFER: READING WITHOUT LIMITS



## Choice and Freedom

Embraces and values reading in all its forms, without judgement, promoting individual choice

## Wellbeing and Connection

Recognises the power of reading for pleasure to improve wellbeing, to increase social connection

## Public libraries

Create excitement about reading which has the power to positively transform people's lives.

## Expanding Horizons

Demonstrates how reading unlocks opportunity and fosters critical thinking, expanding horizons

## Empathy and Understanding

Enables exploration of the rich diversity of heritage and culture to build empathy and understanding



**Libraries  
Connected**

## Service offer

- ◆ A wide-ranging relevant book collection, in accessible formats, which surprises and enriches
- ◆ Vibrant reading events across the year, that bring together communities of readers
- ◆ Focus on people who are less engaged with reading and validate non-traditional forms of reading
- ◆ Outreach and targeted partnership work including national reading promotions and prizes
- ◆ Promote diverse authors and publishers as standard
- ◆ Skilled and knowledgeable staff

# CULTURE AND CREATIVITY OFFER: CELEBRATING COMMUNITIES



## Inspiring Opportunities

Giving communities access to inspiring, high quality cultural events and activities

## Cultural Partnerships

Actively engage with national and local partners, stimulating new ideas and curiosity



## Creativity and Talent

Opportunities to explore and unlock individual creativity and identity

## Celebrating Diversity

Foster understanding and celebration of diverse heritage and cultures within our communities

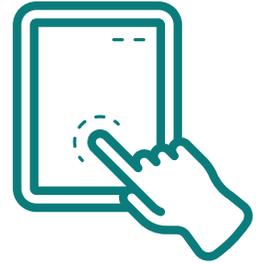


**Libraries  
Connected**

## Service offer

- ◆ Utilising our spaces creatively to host a wide range of cultural events, activities and exhibitions to support self expression and cultural enrichment.
- ◆ Improve social connection, build confidence, self-esteem and help people to achieve their potential and enjoy creativity.
- ◆ Enhancing the range and quality of services
- ◆ Supporting creative practitioners and the cultural economy
- ◆ Developing staff skills around programming, fundraising and marketing

# INFORMATION AND DIGITAL OFFER: EMBRACING POSSIBILITIES



## Digital Inclusion

Access to physical and digital resources proactively increasing the reach of digital services and support to local communities

## Information and Digital Literacy

Information and digital literacy, to aid informed decision-making

## Public libraries

Ensure communities can access quality information and digital services, learn new digital skills and be safe online, supported by trained staff and volunteers, by removing barriers and enabling people to participate.

## Social Connection

Improved social connection and prevention of isolation through trusted, welcoming physical and digital spaces

## Developing Skills

Providing opportunities for communities to develop their digital skills to create, explore and learn



## Service offer

- ◆ The infrastructure of accessible computer equipment, wi-fi and information resources.
- ◆ Improve digital inclusion, highlighting opportunities for engagement and strategies for online safety and ensure citizens have the access they need.
- ◆ Aiding development of information and digital literacy skills to aid informed decision making, and combat misinformation .
- ◆ To innovate and upskill people in developing technologies.
- ◆ For networking and co-creation in continuous development.

# HEALTH OFFER: HEALTHIER HAPPIER PEOPLE



## Innovative Services

Providing innovative services in trusted, welcoming spaces that widen access and awareness

## Partnership Expertise

Securing partner expertise to enhance the range and quality of services

## Public libraries

Support the health and wellbeing of local people and communities through activities which help tackle health inequalities

## Awareness of health priorities

Engaged staff aware of the health and wellbeing priorities of their communities and prevention strategies

## Informed Choices

Physical and digital information to support informed decision making and choice



## Service offer

- ◆ Health information, interventions and support to build health literacy and awareness, and signposting to relevant services and support
- ◆ Services designed to improve social connection and prevent isolation, build confidence, self-esteem, resilience and help people achieve their potentials, and creative and volunteering opportunities.
- ◆ Participation in evidence based national health and wellbeing programmes
- ◆ Partnership initiatives targeting explicit health priorities

THE  
**READING**  
AGENCY