

Libraries: A place for us all

Defining the library offer

Lesley Sim

Head of Libraries, Heritage & Registration
West Sussex County Council

Long established – ever changing

Worthing Library staff 1909



Crawley Library staff now



Part of the national network...



**Libraries
Connected**

**THE
READING
AGENCY**

AS EL
Leading Excellence in Library Services for
Children, Young People and Schools



Supported using public funding by
**ARTS COUNCIL
ENGLAND**



THE WEST SUSSEX WAY

www.westsussex.gov.uk

...with our own local influences

- £54m corporate savings target by 2022
- 37% real terms reduction in budget since 2010
- All or part lone working in 24 libraries
- Adult Services Improvement Plan
- Children's Services "inadequate"
- Significant population growth, but also ageing



Defining (and redefining) the library offer



**3 million
visits to
libraries**

**36 libraries, open
6 days per week**

**4 million
items
borrowed**

**319,000
registered
members**

**105,000 residents receive the
library email newsletter**

**219,000
enquiries
answered**

**4,000
days of
volunteer
support**

**7,500 babies
join the library**

**4 million
virtual visits
online**

**Public computers used for
230,000 hours**

**18,500
attendances at
adult daytime
activities**

**104,000
attendances
at rhyme time**

**16,000 children take part
in Summer Reading
Challenge**

Putting libraries at the centre of County Council delivery

- Impact of Peer Challenge (2015)

"West Sussex see libraries as part of the answer, not part of the problem"

- Evidencing impact
- Counting different things
 - 122 new services delivered via libraries
 - 16,000 attendances at events designed to support people staying independent for longer
 - 7,000 families choosing to join their baby to the library at birth registration
 - 102,000 attendances at rhyme times



MEET THE AUTHOR
Katie Smith
10:00 AM - 12:00 PM

BIRTH AND DEATH REGISTRATION

MOTHER AND BABY CLASS

Library section with bookshelves and a computer workstation.

Library section with people sitting and reading.

Library section with a person sitting in a chair reading.

Library section with a person sitting on a bench reading.

Library section with bookshelves and a person standing.

Library section with bookshelves and a person standing.

INFORMATION desk with a person behind the counter.

Library section with bookshelves and a person standing.

Person pushing a stroller with a child in the foreground.

Library section with bookshelves and a person sitting.

YOUR SERVICES UNDER ONE ROOF

BORROW
Icon of books and a library card.

REGISTER
Icon of a registration form and a stamp.

MAKE
Icon of a red circular object.

DO BUSINESS
Icon of a handshake.

LEARN
Icon of a person reading a book.

VISIT A CLINIC
Icon of a stethoscope.

STUDY
Icon of a computer monitor.

CRAFTS PLAY
Icon of craft supplies.

MEET
Icon of a teapot and cups.

USA

Demonstrating Corporate Parenting



'In West Sussex we all go the extra mile for our Care Leavers'

GEM Card

Find your local FindItOut Centre at www.yourspacewestsussex.co.uk



The book I received was: 1001 Silly Jokes

When I get my book parcel I feel: happy

What I like about my book parcel is: they are thinking about me

What I enjoyed about the book is: the funny jokes

What I liked about the game in the parcel is: it has numbers

Others things I would like to say: Thank you for the what game

Thank you

West Sussex County Council logo
FIND IT OUT logo
Leaving Care Helpline
0330 222 2004

Inclusive services for everyone



www.westsussex.gov.uk/undersandme



Understand Me The Communication Library

Your local library can now help with specialist communication resources for anyone who needs them.



Compass Cards welcome here



Discounted fun, leisure and sport for 0-25s with special educational needs and disabilities



THE WEST SUSSEX WAY

www.westsussex.gov.uk



Supporting our ageing population

TALK LOCAL



Keep your independence

Be part of your community

Live the life you want



west sussex county council

Supporting lives, connecting people

Prevention
Assessment
Teams

Supporting the health and wellbeing of adults of all ages





Sussex Community NHS Foundation Trust





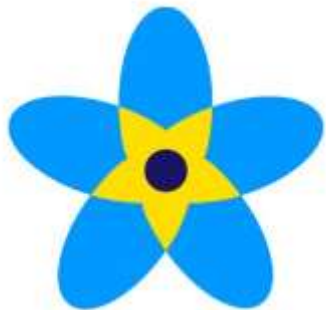
THE WEST SUSSEX WAY

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Welcoming people with dementia

Melody for the Mind



Running time 50 mins followed by 20 mins post-show Q&A with a dementia specialist

CONNIE'S COLANDER

By Gaye Poole

"... beautifully crafted, tightly written, intensely poignant and moving exploration of the effect of dementia on a mother and her daughter."
(Daily Info)

"This is a compelling play, excellently acted and tautly directed..."
★★★★
(The Oxford Times)

Touring This Summer 2019
For more information visit our website
humanstorytheatre.com

HUMAN STORY THEATRE

Supported using public funding by
ARTS COUNCIL ENGLAND
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