Library activity in England 2017/18

(DCMS: TAKING PART)

% OF VISITORS WHO USE THE LIBRARY TO STUDY
15%

% OF VISITORS WHO USE THEIR LIBRARY'S COMPUTERS OR PRINTERS
27%

% OF VISITORS WHO TOOK A CHILD TO A LIBRARY EVENT
14%

% OF USERS WHO BORROWED AN ELECTRONIC RESOURCE WITHOUT VISITING THE LIBRARY
30%

USING LIBRARY SERVICES ONLINE

- Accessed a library service such as renewing a book via the internet: 68%
- Viewed online information such as a catalogue or made an enquiry: 54%
- Viewed the library website for information on opening hours, etc.: 35%
- Borrowed an electronic resource without visiting the library: 30%
- Viewed the library website to check facilities, activities or services: 22%
- Used other online services such as journals as library members: 21%

SERVICES USED IN LIBRARIES

- Borrow or browse books, etc.: 77%
- Use free wifi: 20%
- Use online resources: 15%
- The café/meet someone: 8%
- For an event: 4%
- Apply for a job: 3%
- For health information: 3%
- Apply for a government service online: 2%
- For help with your own business: 1%

PURPOSE FOR VISITING THE LIBRARY

- In your own time: 91%
- Academic: 11%
- Paid work: 4%
- Other: 2%