AGM and day seminar
2 December 2020

Wyboston Lakes Conference Centre, Bedfordshire
About the event

This has been a tumultuous year for us all and as the Covid-19 pandemic continues, significant uncertainty will remain for the foreseeable future. Yet despite these circumstances, throughout lockdown and now during reopening, libraries have done an amazing job to continue to deliver a range of services, tailored to the needs of their communities.

Like all publicly funded services, libraries face enormous challenges over the next few years as they seek to react to the rapidly evolving situation and sustain their offer to their communities. Libraries are an essential part of the local economic, social and cultural recovery from Coronavirus and this seminar aims to help library leaders to demonstrate the value they bring, and to advocate for their work.

The Libraries Connected day seminar will bring together around 100 public library leaders from across the country for the first time since libraries were forced to close their doors. This is an important opportunity for our members to reconnect with each other and together to explore ways to meet the immediate challenges they face.

Delegates will hear from a range of speakers discussing how libraries can evidence and communicate their impact to secure support and funding. In the Sponsors Showcase, they will also see the latest developments from some of the leading library suppliers who have generously sponsored the event.

The seminar is aimed at public library leaders in England, Wales and Northern Ireland and bookings will initially be restricted to one person per library service to allow more services to attend.

For more information, email: events@librariesconnected.org.uk
Schedule

09.00 – 10.00  Arrival, networking, refreshments and sponsors showcase

10.00  Libraries Connected AGM (agenda circulated separately)
11.00  Wanted: A new language for the value and impact of libraries
       Christian Lauersen, The Library Lab and Director of libraries and Citizen Services, Roskilde Municipality, Denmark
11.50  Sponsors flash talk

12.00 – 13.00  Lunch and sponsors showcase

13.00  Social Prescribing: Harnessing the power of libraries
       Nicola Gitsham, Head of Social Prescribing at NHS England
13.50  Sponsors flash talk
14.00  Libraries Connected Update
       Isobel Hunter, CEO Libraries Connected
14.50  Sponsors flash talk

15.00 – 15.30  Tea break and sponsors showcase

15.30  Making the case for libraries
       Norma Wilburn, Managing Director at NWA Social and Market Research
16.20  Farewell
       Carol Stump, Libraries Connected President
16.30  Finish
Speakers

**Nicola Gitsham** is Head of Social Prescribing for NHS England and NHS Improvement (NHSE). Nicola’s previous roles include leading the national demonstrator programme for NHSE’s Personalised Care programme and working as an occupational therapist.

As Head of Social Prescribing, Nicola is committed to ensuring the NHSE team learn from link workers and people receiving social prescribing to help social prescribing become stronger, more widespread, and ever more effective.

**Isobel Hunter** is the first Chief Executive of Libraries Connected. In her role she has focused on securing and improving long term funding and support for libraries across the country. She believes that libraries are central to people’s lives and communities across the country and is committed to working with members to help develop and advocate for the public library sector.

Isobel was formerly Head of Archives Sector Development at The National Archives where she served a national constituency of 2,500 archives.

**Christian Lauersen** is based in Copenhagen and is Director of Libraries and Citizen Services in Roskilde Municipality, Denmark. He believes that libraries are crucial institutions for all communities, helping to create an open, more diverse, inclusive and equal world. One of Christian’s main professional interests is how shared public places like libraries foster stronger communities. He is proud founder of Library Planet - a crowdsourced travel guide to libraries of the world - and the very first library bossa nova song. Alongside his library career, Christian likes cycling, LEGO and socks.

**Carol Stump** became President of Libraries Connected in June 2020.

Carol has worked in libraries throughout her career, starting as a library assistant after leaving school with few qualifications and working her way up to becoming Chief Librarian for Kirklees Council six years ago. She is a qualified life and work coach and is particularly pleased to be leading, on behalf of Libraries Connected, on the Public Library Skills Programme, ensuring relevant training and development is available for our workforce.

**Norma Wilburn** is the Director of NWA Research and her working life has been interspersed with periods of elected membership. As portfolio holder for Arts Leisure and Culture during 2015/2019 austerity her mission was to ensure libraries remained a top priority for continued funding and support in her authority. Seeking innovative solutions and promoting the achievements of the local libraries made all staff and other elected members ambassadors for maintaining and developing what libraries offer to other services and the wider community.
Event sponsors

Libraries Connected would like to thank the following companies for sponsoring our day seminar. Please take the time to visit their stands in the sponsors showcase area and talk with their representatives about the products and solutions they can offer your library service.

2CQR 2CQR have worked exclusively with librarians in the UK and Ireland for over two decades, consistently meeting the challenge to deliver solutions in self-service, intelligent displays, stock management, access and security.

In these particularly challenging times, we have sought to develop products and systems to help our clients meet the challenges of safety compliance and service delivery.

Our merger with global library system integrator P.V. Supa has strengthened the companies’ innovation and product development capabilities, bringing an even wider range of products and services to 2CQR’s library customers.

Accreditations include:
- TEiLA Accreditation (Technology Excellence in Libraries Award) from BIC (Book Industry Communication), the book industry’s supply chain organisation
- In partnership with 2CQR, PV SUPA have been awarded a place on ESPO’s framework, which, provides library solutions and systems to public sector bodies.

Axiell Axiell provides software and services which help organisations to organise and share culture and knowledge with the world. Our solutions help our community of global customers to manage their collections, encourage reading, preserve cultural heritage, improve learning and increase engagement with the public.

We work in partnership with our customers in 55 countries from libraries, museums, archives, schools, publishers and retailers. Together we develop innovative digital tools to transform the way our customers work and connect with audiences.

We work in many countries, we cover a wide geographic area, but we’re made up of groups of local, accessible teams. We have a variety of small cooperative offices in locations that are close to communities of our customers, and our approach is a personal one.

Our business is all about ensuring the long-term sustainability of the sectors we serve. Our solutions help our customers to excel in an increasingly digital environment. We stay close to our customers ensure we understand their changing needs and can adapt as a partner for now and the future.

Bibliotheca Bibliotheca is dedicated to the development of library management solutions that help sustain and grow libraries around the world. Our products are designed to provide a welcoming, intuitive and seamless experience for those that use the library, wherever they happen to be – at home, on the move or within the walls of the library itself.
collectionHQ is the world’s leading collection performance improvement solution for public libraries, based on proven Evidence Based Stock Management (EBSM®) methodology. By analysing detailed trends of how the library’s collection has been used over time and comparing this with current provision, collectionHQ provides action plans to help librarians develop and manage their collection, saving time and money, improving turnover and aligning the collection with local demand. For more information please visit www.collectionhq.com

Insight Media is the leading library technology partner in the UK for the provision of PC bookings, print management, wireless and hosted solutions with unparalleled experience offering innovative market-leading solutions to a variety of customers including public and academic libraries. Currently we provide solutions to over 100 UK customers including over 80 public library authorities spanning our services to more than 1000 locations. For more information email: info@insight-media.co.uk

lorenzberg works closely with libraries to improve access to services and resources. Our market-leading solution, netloan PC booking provides a comprehensive session management system for greater control and accessibility to library PCs and Wi-Fi, together with self-service print payment and release. Netloan Wi-Fi print gives library users the opportunity to print from their smartphones, tablets and laptops.

The netloan portfolio gives you the technology and data to meet greater demands on library resources. With integrated solutions for print and Wi-Fi, policies and administration can be managed holistically. Administrative tasks are easily achieved with centralised web-based access, allowing library staff greater freedom to ensure their libraries operate smoothly and efficiently.

Netloan integration on self-service payment kiosks achieves many further benefits. It provides library users with the ability to make PC bookings and self-service print or PC payments at the same point as carrying out book-related transactions on Bibliotheca kiosks. This relieves pressure on staff and can even support longer opening hours. It also helps save on valuable floorspace in the library.

Talk to Lorensbergs today about your libraries’ requirements for better managed PC, printing and Wi-Fi services.

Call 01992 415505 Email enquiries@lorenzberg.co.uk www.lorenzberg.co.uk

OverDrive is the leading digital reading platform for libraries and schools worldwide. We strive to create “a world enlightened by reading” by delivering the industry’s largest catalogue of ebooks, audiobooks, magazines and other digital media to a growing network of 48,000 libraries and schools in 78 countries. Our popular reading apps provide best-in-class user experience and tools for staff management: the Libby app for libraries is one of PCMag’s Best Free Software of 2019 and Popular Mechanics’ 20 Best Apps of the 2010s, while the student reading app Sora is one of TIME’s Best Inventions of 2019. Founded in 1986, OverDrive is based in Cleveland, Ohio USA and was named a Certified B Corp in 2017. OverDrive is owned by KKR, a leading global investment firm. www.overdrive.com
**Red Quadrant** - Talk to us and see where it leads....

- Cultural services need to navigate significant challenges now and in the future.
- We are experienced professionals who support libraries, archives, museums, and the community sector to deliver excellence, plan and adapt for the future.

- You need sound evidence to underpin your plans and strategies. We believe in listening and working with you to create services that truly reflect the needs of your communities.
- Above all, we share a passionate belief in the power of culture to change lives.

**SirsiDynix** connects people with knowledge at more than 23,000 libraries around the world. Through library management technology and search and discovery tools, libraries using SirsiDynix technology bring relevant resources and the power of knowledge to their users and communities. SirsiDynix technology is architected to be open, scalable, and robust, offering a complete out-of-the-box solution and unparalleled flexibility through APIs and web services. Complemented by the most experienced training, consulting, and support staff in the industry, SirsiDynix helps libraries create tomorrow's libraries, today. To find out more, visit [www.sirsidynix.com](http://www.sirsidynix.com).

**SOLUS** is a Glasgow, UK based technology development company focusing on bringing new and leading-edge products to libraries around the globe. With a focus on mobile and App based solutions, our products are designed for operational efficiency, patron engagement and increasing library relevancy. Please find out more at [www.sol.us](http://www.sol.us) or contact us directly via [info@sol.us](mailto:info@sol.us).

**The Design Concept** are the UK office of Lammhults Design Group, a company with over 60 years’ experience in library design. We have a global portfolio and have left our mark on a series of unique and exciting libraries across the world. We are a total solution provider and, as such, we work closely with every client to ensure their expectations are met. No challenge too big or too small, come along to chat and discuss making your dream library a reality.
Venue

The Woodlands Event Centre forms part of the Wyboston Lakes Training & Events portfolio and is located near St Neots in Bedfordshire.

By car

From the M1 exit at junction 13 onto the A421 proceed to the end and join the A1 for approximately 1 mile and exit onto the A428 towards Cambridge, Wyboston Lakes Resort is on the right-hand side.

From the M11 exit at junction 13 and take the A428 towards Bedford, proceed until you reach St Neots and take the road signed A421 for 100 yards the main entrance is located to the left before the traffic lights,

From the A1 exit onto the A428 towards Cambridge, Wyboston Lakes Resort is on the right-hand side.

The postcode is MK44 3AL and there is free car park available to delegates.

By train

The nearest rail station to Wyboston Lakes Resort is St Neots, on the Great Northern service, a 48-minute train journey from London King’s Cross. St Neots and Sandy Train Stations are both 10-minute drive away.

Steve’s Taxis: + 44 (0)1480 215 666

Anglian Taxis: + 44 (0)1480 475 222

By air

Luton and Stanstead Airports are 45 minutes away. Heathrow Airport is approximately 90 minutes away.

Accommodation

Accommodation is available at the venue and can be booked via events@librariesconnected.org.uk
Email:
events@librariesconnected.org.uk
Twitter:
@libsconnected
Or join our mailing list at:
librariesconnected.org.uk/signup